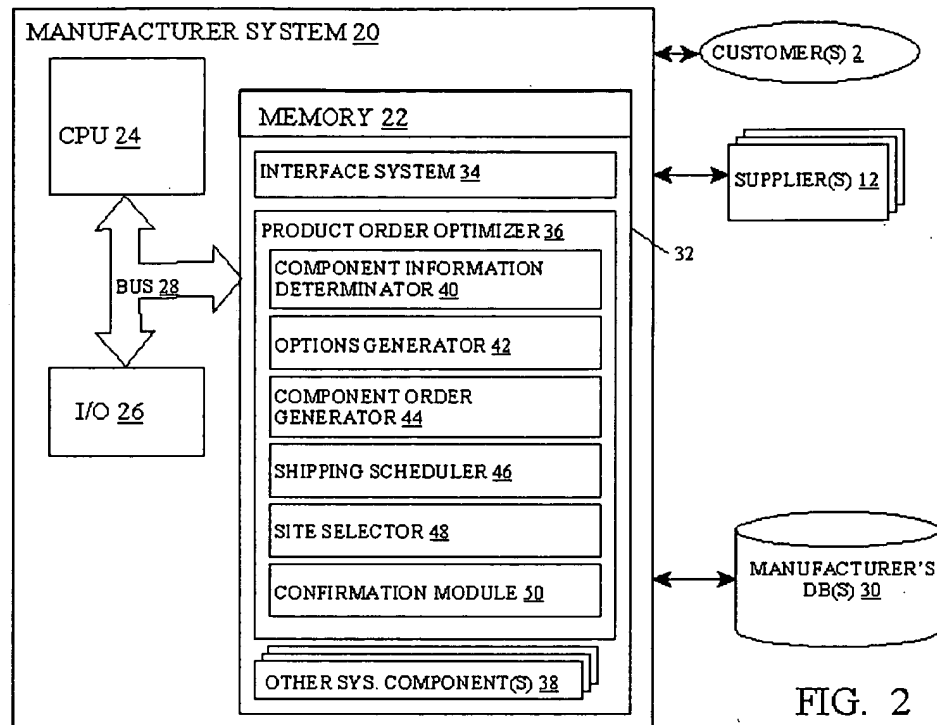


FIG. 1

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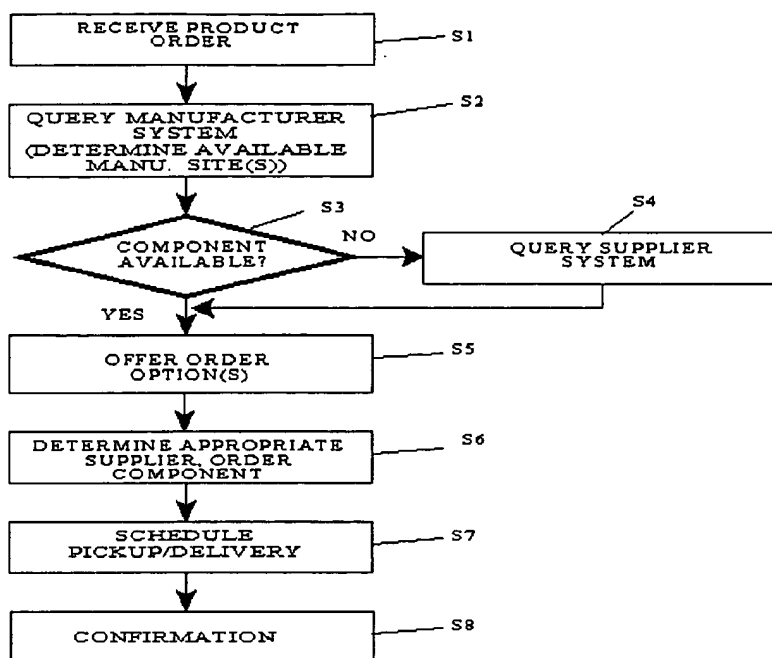
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FIG. 3

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58 → IBM NetVista A 22p 6350  
 60 → Processor: (Std.) Pentium 4-1.8 GHz/256k-L2 cache, 400MHz-FSB

62 → Memory  
☐ 128-MB Included in base system  
☐ 256-MB SDRAM Nonparity [+ \$60.00 USD]

64 → Service Package  
☐ None  
☐ Base warranty 3YR Onsite repair 9x5 [+ \$99.00 USD]  
☐ 3YR Onsite repair 24x7 4-Hour [+ \$299.00 USD]  
☐ 3YR Onsite repair 9x5 4-Hour [+ \$229.00 USD]

66 → Monitor:  
☐ None  
☐ G78 17"m [+ \$210.00 USD]  
☐ IBM E74 17"mch FST [+ \$179.00 USD]  
☐ G78 17"mch [+ \$229.00 USD]  
☐ G97 19"m [+ \$279.00 USD]

68 → Additional Optical Storage:  
☐ None  
☐ IBM CD-RW/DVD-ROM Combination Drive [+ \$199.00 USD]  
☐ IBM 16X Max RAM-Read DVD-ROM Black [+ \$109.00 USD]  
☐ IBM DVD-RAM w/DVD-R Drive [+ \$469.00 USD]

70 → Printers:  
☐ None  
☐ Lexmark Z23 Color Inkjet Printer [+ \$79.99 USD]  
☐ Lexmark Z33 Color Inkjet Printer (Black) [+ \$79.99 USD]

72 → Software:  
☐ Microsoft Visio 2002 Pro [+ \$473.99 USD]  
☐ MS Money 2002 [+ \$79.99 USD]

Training Services - CD-ROMs:  
☐ Microsoft Office 2000 Pro  
 Step by Step Interactive Training Pack [+ \$29.95 USD]  
☐ Microsoft Office 2000-SE  
 Step by Step Interactive Training Pack [+ \$9.99 USD]

FIG. 4

86 You selected a G78 17" CRT Monitor, which currently requires ordering from one of our  
 80 suppliers. The order is expected to delay shipment of your system by 8 days. Would you like to:  
☐ Ignore options, place order for monitor I selected.  
☐ Choose a G97 19" CRT 18" BLK w/Select System Purchase Only (+\$279.00 USD)  
 80 Monitor.  
☐ Choose a G97 15" CRT 18" BLK w/Select System Purchase Only (-\$100.00 USD)  
 82 Monitor.  
☐ Remove the Monitor from my order.

86 You selected a Lexmark Z23 Color Inkjet Printer, which currently costs \$79.99 USD.  
 80 Lower cost options that provide similar functionality exist as follows. Would you like to:  
☐ Ignore options, place order for printer I selected.  
☐ Choose a Hewlett-Packard 660C Inkjet Printer (+\$69.00 USD)  
 82 Remove the Printer from my order.

86 Currently, your product will be manufactured in our Raleigh, NC manufacturing facility at the  
 84 delivery date and cost stated. Your system can be manufactured for [\$30 USD] less, but with a 14  
 84 day slower delivery if manufactured in our Taipei, Taiwan manufacturing facility. In addition,  
 your system can be manufactured for [\$20 USD] more, but with a 3 day quicker delivery if  
 manufactured in our Toronto, CA manufacturing facility. Would you like to:  
☐ Ignore options, manufacture in Raleigh, NC.  
☐ Choose to have product manufactured in Taiwan at [\$30 USD] less, but with 14 day  
 slower delivery.  
☐ Choose to have product manufactured in Canada at [\$20 USD] more, but with 3 day  
 quicker delivery.

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FIG. 5